

Minutes



To: All Members of the Adult Care & Health Cabinet Panel, Chief Executive, Chief Officers, All officers named for 'actions'

From: Legal, Democratic & Statutory Services
Ask for: Elaine Manzi
Ext: 28062

ADULT CARE & HEALTH CABINET PANEL 16 JUNE 2017

ATTENDANCE

MEMBERS OF THE PANEL

E H Buckmaster; E M Gordon; S Gordon: B A Gibson (*substituting for N A Quinton*) F Guest; K Hastrick; D J Hewitt; F R G Hill (*Vice Chairman*); T Howard: J S Kaye; R G Tindall; C B Wyatt-Lowe (*Chairman*)

OTHER MEMBERS IN ATTENDANCE

W J Wyatt-Lowe

Upon consideration of the agenda for the Adult Care & Health Cabinet Panel meeting on 16 June 2017 as circulated, copy annexed, conclusions were reached and are recorded below:

Note: No conflicts of interest were declared by any member of the Cabinet Panel in relation to the matters on which conclusions were reached at this meeting.

PART I ('OPEN') BUSINESS

1. MEMBERSHIP AND REMIT OF THE PANEL

ACTION

1.1 Members were asked to note the remit of the Panel. The Chair commented on the wide scope of areas that the Adult Care Services directorate were responsible for, and took the opportunity to thank officers for their continued work and dedication with providing services for residents.

1.2 **Conclusion:** The membership and remit of the panel were noted by Members.

2. MINUTES

2.1 The Minutes of the Cabinet Panel meeting held on 8 March 2017 were confirmed as a correct record and signed by the Chairman.

3. PUBLIC PETITIONS

3.1 There were no public petitions.

4. ASSISTIVE TECHNOLOGY STRATEGY

[Officer Contact: Helen Maneuf - Assistant Director, Planning & Resources (Tel: 01438 845502)
David Coolbear - Head of integrated Community Support 01438 843872)]

4.1 Members were asked to consider and comment on the report on the Assistive Technology Strategy.

4.2 Members noted that technology was rapidly and continually advancing, and as such a strategy had been developed to establish how the developments within technology can be best used to assist residents with physical or learning difficulties to live more independently.

4.3 The panel heard that the strategy had been based on five strategic aims which were:

- Prevention and Independence
- Information & Choice
- Future Proof
- Partnership
- Value

4.4 In addition, the strategy had four approaches. These were:

- Universal
- Enabling
- Enabling Plus
- Service User Access

4.5 Members broadly welcomed the strategy and noted that it was a useful source of information.

4.6 During discussion it was noted that all service users who are provided with the technology are fully trained and receive ongoing support in the use of any technology or equipment that is provided to them.

4.7 In response to a Member questions, it was established that at the present time, the council were not looking to develop an income stream from the sale of technology aids.

4.8 Members expressed concern the point made in the report that telecare solutions are having a detrimental effect on carers and that not enough consideration has been given to carers views in

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providing technological solutions for service users. It was established that this was a global issue and it was important to continue to ensure that a broadbrush approach was not adopted when recommending telecare solutions for residents.

- 4.9 Members learnt that work is ongoing with regard to encouraging the District Councils to sign up to the strategy. At present Watford Borough Council and North Herts District Council were working with the County Council and it was hoped that once the strategy gained momentum and achieved some successes, then the other district and borough councils would follow suit. Members were reminded that historically there had been 45 different housing providers, but now 85% of these work through the North Herts Careline, so partnership working was achievable.
- 4.10 It was established that the strategy had been developed with the longterm future in mind, whilst also addressing the current needs and use of technology by service users within the county. Members learnt that there were currently 4000 users of telecare within the county, and by increasing the amount of users through the development and implementation of the strategy; this would by its nature increase the safety and security of service users which would provide assurance for them and their carers.
- 4.11 Members also learnt that the most recent developments in technology included heat and motion sensors, which allowed for the tracking of the behaviour pattern of service users, thus enabling more targeted and tailored care provision.
- 4.12 In response to a Member question regarding the timeline for the implementation of the strategy, Members learnt that the contracts with Serco and North Herts Careline were due to expire in Spring 2019, so planning was already in place to consider whether the contracts would be extended and developed to include the recommendations outlined within the strategy.
- 4.13 Members received assurance that with regards to the Domestic Abuse Management element of the strategy, Iain Macbeath, Director of Adult Care Services, was the commissioner for Domestic Abuse Support Services, and therefore would ensure that any requirements in this area were considered and implemented as appropriate.
- 4.14 Members were further assured that in the light of the Grenfell Tower block fire tragedy, officers had worked very closely with officers from Community Protection to assist with developing the strategy.
- 4.15 Members agreed that although advances in technology were welcomed, the importance of human contact should continue to

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retain prevalence and importance.

4.16 **Conclusion:**

The Panel noted and commented upon the proposed Assistive Technology Strategy for Adult Care Services for recommendation to Cabinet.

Deborah
Jeffrey

5. REVISED 2017/18 ADULT CARE SERVICES BUDGET FOLLOWING ADDITIONAL SOCIAL CARE FUNDING

[Officer Contact: Helen Maneuf - Assistant Director, Planning & Resources (Tel: 01438 845502)]

5.1 Members were asked to note and comment upon the changes to the Adult Care Services Budget further to significant changes to funding streams that had been announced since the 2017/18 budget had been agreed in February 2017.

5.2 Members were briefed that since the 2017/18 Adult Care Services Budget had been agreed the following developments had taken place:

- In March 2017, Herts Valley Clinical Commissioning Group (HVCCG) reduced the amount of funding to Hertfordshire County Council from £8.5m to £4.5m. The £4.5m payment was inclusive of the £1m payment for the Protection of Social Care, so the total loss equates to £5m.
- In the Spring Budget the Chancellor of the Exchequer announced additional funding for Social Care. Hertfordshire's allocation would be £13.071m for 2017/18, £11.656m for 2018/19 and £5.819m for 2019/20.
- Following on from the Spring Budget announcement, East and North Herts Clinical Commissioning Group (ENH CCG) announced that they would be reducing the amount of funding for £2017/18 by £4.25m.

5.3 Members attention was drawn to the detailed proposals to address the changes in funding, outlined in section 4 of the report. Members were invited to comment on the proposals.

5.4 During Member discussion it was established that the reason why the spending areas differed in length from one to three years was because the funding budget from central government reduced year on year, and at this stage it was unclear how some areas would receive sustained funding beyond year one. It was noted that alternative methods of funding were being explored.

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| 5.6 | In response to Member questions, it was noted that at present the planning processes for discharge from Watford General Hospital were still perceived as not being as efficient as those from the Lister Hospital, and work was ongoing to continue to try and improve with 'closing the gap'. | |
| 5.7 | It was further noted that it had not been established as to whether there had been any impact of closure of wards at St Albans City Hospital on discharge rates at Watford General Hospital. Iain Macbeath, Head of Adult Care Services agreed to undertake an investigation into this and report back to the panel. | Iain Macbeath |
| 5.8 | Members learnt that it was unclear as to how the amount allocated by the Chancellor had been calculated. It was explained that normally this is calculated by a general needs formula, with coastal authorities, who traditionally have a larger older population, receiving higher amounts of funding. | |
| 5.9 | Members welcome the suggestion by Mr Macbeath to the arrangement of a 'bite size' session for new and existing Members to discuss the whole Adult Care Services budget in more detail. | Iain Macbeath |
| Conclusion: | | |
| 5.10 | Members noted the report and agreed to recommend to Cabinet the revised Adult Care Services budget proposals for 2017/18. | Deborah
Jeffrey |
| 6. | QUARTER 4 PERFORMANCE REPORT | |
| | [Officer Contact: Helen Maneuf - Assistant Director, Planning & Resources (Tel: 01438 845502)
Matt Chatfield – Adult Social Care Performance Manager (Tel: 01438 845387)] | |
| 6.1 | Members were asked to review and comment on the Adult Care Services Quarter 4 Performance Monitor for 2016/17. | |
| 6.2 | The panel was provided with a presentation at the meeting which provided additional detail behind the information provided in the report. The presentation is attached to the minutes as Appendix A. | |
| 6.3 | Members learnt that as much early intervention work as practicable was being undertaken to ensure that residents who needed support were not slipping through the net, which led to them only seeking support when they were at crisis level. | |
| 6.4 | In response to a Member question, Mr. Chatfield agreed to provide the panel with a detailed analysis of the discharge delay rates from hospitals by health trust for information. Assurance was received | Matt Chatfield |

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that as well as the two Hertfordshire Trusts, East & North Herts (ENHT) and West Hertfordshire (WHHT) this would also cover cross border trusts, wherever a Hertfordshire resident is admitted, including Barnet and Chase Farm Hospital Trust (Barnet Hospital), Cambridge University Hospitals (Addenbrookes Hospital), Royal Free London NHS Foundation Trust, and The Princess Alexandra Hospital NHS Trust.

6.5 The Deprivation of Liberty (DOLS) applications process was explained to Members and it was noted that due to the stringent criteria attached to the assessment process for applications, it was becoming increasingly challenging to assess all applications received in a timely manner. Members were advised that this was a national issue but an interim solution to this was being undertaken where appropriate, where an assessment to a residential setting was conducted as a whole rather than by individual need which enabled a number of applications to be processed in one visit.

6.6 The Hertfordshire Care Quality Standard for Quarter 4 was also noted and discussed by Members. It was noted that due the nature of the data this was the best performing quarter as improvements had been made and targets met throughout the year.

6.7 Members were reassured that the increase in the number of safeguarding concerns between 2015/16 and 2016/17 was positive as this meant that awareness and confidence to report had been raised. It was agreed that Members would be provided with the national statistics for the reporting of safeguarding concerns in order to enable to understand the broader picture and context of this more clearly.

Helen Maneuf

6.8 In response to Member concern regarding the lack of statistics for the number of complaints upheld for residents in Learning Disabilities Accommodation, assurance was received that this was a matter that was being looked into, and every effort would be made to ensure that this was a statistic that could be provided in future reports.

Helen Maneuf

6.9 **Conclusion:**
Panel noted and commented on the Quarter 4 Performance of the Adult Care Services Directorate.

7. OTHER PART I BUSINESS

There was no other Part I business.

KATHRYN PETTITT
CHIEF LEGAL OFFICER

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